

## **HOSTEL VOLUNTEER PROGRAMME FOR THE XUNTA DE GALICIA'S PUBLIC NETWORK OF PILGRIM HOSTELS**

The Sociedad Anónima de Xestión do Plan Xacobeo is responsible for operating the Xunta de Galicia's public network of hostels, whose basic purpose is to serve and welcome pilgrims on the Way of St. James.

Currently, this network of hostels is managed either through a management agreement with the company awarded a pilgrim service contract or through a partnership agreement with other public bodies, such as town councils.

The S. A. de Xestión do Plan Xacobeo would like to improve the service and support provided to the pilgrims who use this network of hostels managed directly by the company and promote the spirit of hospitality which is an integral part of the pilgrimage to Santiago. It is therefore instituting an agreement with various Friends of the Camino de Santiago associations in order to assign volunteers to some of the hostels on the Way of St. James.

So that the Xunta de Galicia's public network of hostels will function properly during implementation of this volunteer programme the following rules of operation have been established:

1. Hostels in the Xunta de Galicia's public network of hostels have a hostel keeper whose duties include providing pilgrim services, information and cleaning.
2. The hostels in the Xunta de Galicia's public network of hostels operate according to the rules and/or instructions of the Sociedad Anónima de Xestión do Plan Xacobeo and the company awarded the service contract to operate the hostel.
3. The volunteers taking part in this programme shall observe the established rules and instructions of the hostel keeper responsible for the hostel, at all times.

4. The duties of the volunteers will be to welcome and provide support for pilgrims who visit the hostel during its opening times: 1.00–10.00 p.m.
5. Volunteers will have a specific room for their accommodation during their stay at the hostel.
6. Volunteers shall perform their duties at the assigned hostel, without this constituting an employment relationship of any kind with S. A. de Xestión do Plan Xacobeo or the company awarded the pilgrim service contract in the Xunta de Galicia's public network of hostels, or entitling them to any rights of any kind.
7. During their stay at the hostel, volunteers will be covered by an insurance policy.
8. S.A. de Xestión do Plan Xacobeo only assumes responsibility for housing these volunteers in a room allocated for this purpose at the hostel agreed upon with each Friends of the Camino association participating in the programme.

Interested associations should contact Sociedad Anónima de Xestión do Plan Xacobeo to request inclusion in this programme. They must choose the hostel they would like to use and provide information about the dates when they will send a volunteer as soon as possible. Xacobeo will send them a standard contract to formalize this collaboration, containing the stipulations established in these rules.